

VRS is a valuable tool for the Deaf and Hard of Hearing community, and the ONLY tool that allows the Deaf + Hard of Hearing community be virtually equal to other people in communications via telephone. Other telecommunication paths do not provide the same level of access, due to (hearing)people's being uninformed or unaware, resulting in frequent hang-ups, or sometimes rude comments regarding telemarketing. VRS allows Deaf people to make calls without those obstacles in place. Please adopt the appropriate rate and regulatory requirements to ensure continued development of technology and multi-vendoring of VRS. Thank you.